

HRMS e-PASS BOOKING

A USER MANUAL

SIMPLIFIED BY

Southern Railway Commercial

PASSENGER MARKETING

EMPLOYEE PROCEDURE FOR APPLYING E-PASS/E-PTO

- 1. Open any web browser, for example, CHROME.
- 2. Type https://hrms.indianrail.gov.in/HRMS in URL text box.
- 3. Log in page shall be opened.
- 4. Enter User name and password, got from the HRMS mobile app.
- 5. OTP FOR LOGIN shall be received on the registered mobile number.
- 6. Enter OTP.
- 7. HRMS Home page shall be opened with menu on the left side .

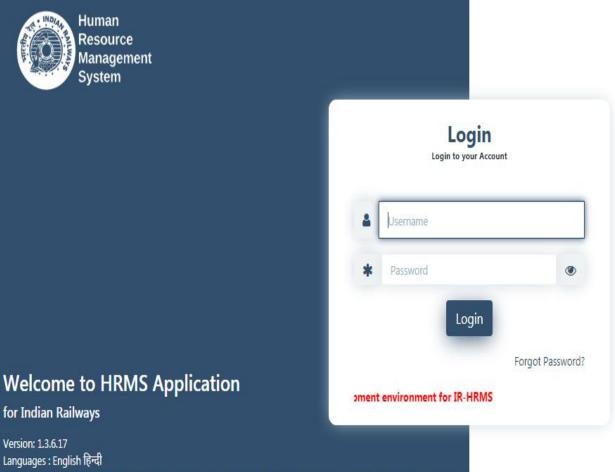
EMPLOYEE REGISTRATION ON HRMS MOBILE APP

- Download HRMS application (HRMS Employee Mobile App for Indian Railways) from Google Play/ Apple Store.
- Click on 'register now'
- Enter IPAS employee number. Press 'proceed '
- Employee's HRMS ID with other details will be displayed.
- An OTP is sent to the registered mobile number.
- Enter OTP.
- HRMS ID and password (OTP) will be shown.

STEP 1: Employee has to login to HRMS web-site

(url: https://hrms.indianrail.gov.in/HRMS) for e-pass/e-pto application.

Login page will be as shown below:





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STEP: 2 After entering user-id & password, employee has to click on "login" icon. Then system will ask the user for OTP verification. After entering the OTP received by the employee on the registered mobile no., employee has to click "verify OTP" icon.







for Indian Railways

Version: 1.3.6.17

Languages : English हिन्दी

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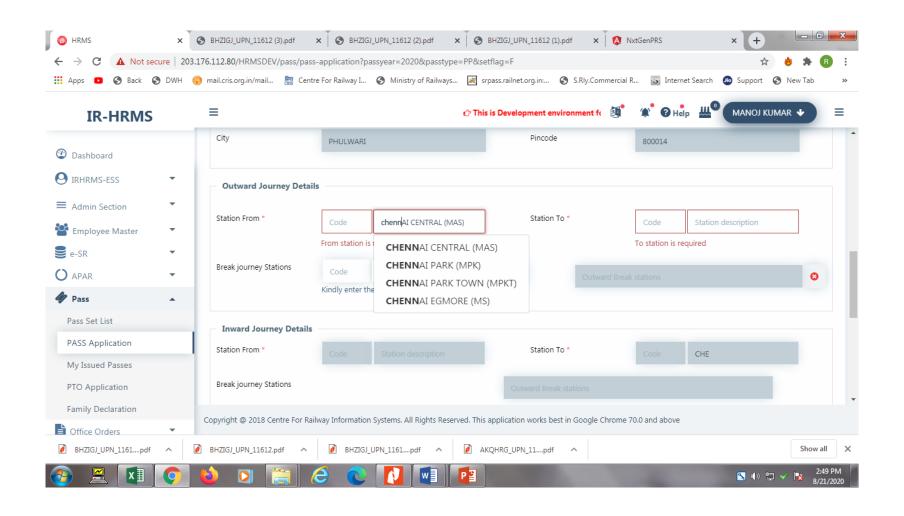


- STEP 3: After successful OTP verification, HRMS Home Page/Dashboard will appear.
 Employee has to click on "pass" drop-down button and has to select "pass set list" option.
- STEP 4: The employee has to select privilege pass or PTO from the drop down menu and click go.
- STEP 5: The available set of pass/ PTO details year- wise, full-set or half -set for the employee will be displayed.

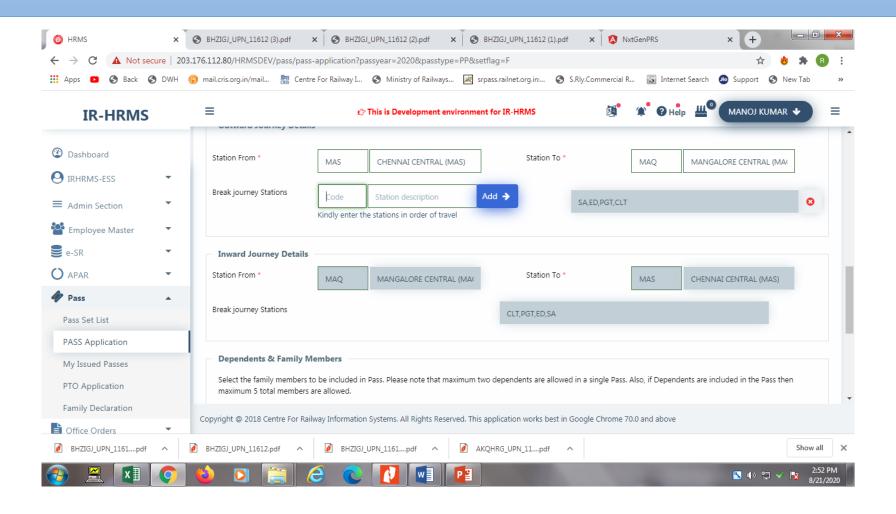
STEP 6: For a return journey pass for the year 2020 pass-set, click on the cell where NUMBER of available pass sets for the corresponding year is figured. From the 'pass set list ' the system moves to the pass application tab showing the availed pass list. Click 'new application' for availing new pass.

STEP 7: The details of the employee appears on the screen. Scroll down. Enter From & To stations for which pass is required. (Enter station code or first few letters of the station name and select from the drop down list.)

STEP 7 SCREEN

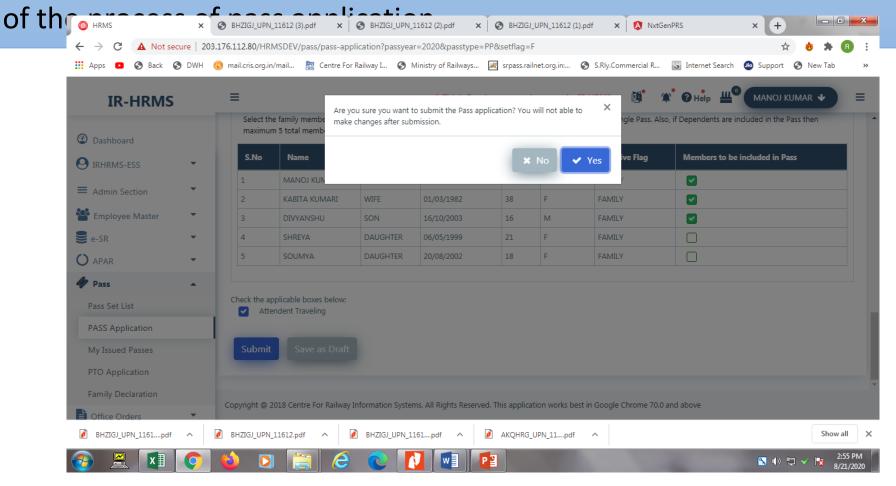


STEP 8: Employee has to choose break journey option in the same manner explained above for from & to stations. After choosing each break journey point, employee has to click on "add" icon.



STEP 9: The employee can choose the family members to be included in the pass and click submit or save as draft.

STEP 10: Click "yes" to confirm submission of the pass application. End



ISSUE OF PASS BY ISSUING AUTHORITY

- The application from the employee moves to pass issuing clerk for scrutiny.
- After scrutiny, the pass issuing clerk forwards the application to the issuing authority with necessary remarks.
- If the necessary rules are fulfilled, the issuing authority may sanction the pass
- A SMS text message is sent to the registered mobile number regarding the issue of pass.
- The employee can download the pass and take print of the pass if desired.

SPECIMEN OF E-PASS ISSUED



e-Pass MINISTRY OF RAILWAYS)

UPN: 11120

Jases Date: 27-07-2020

FNR Train no From To Departure Date Arrival Date

Pass Type: PRIVILEGE PASS

Pass Year: 2019

Set: FULL SET

SOUTHERN RAILWAY

This pass allows traveling with 140 kg of luggage free for each adult and half of that quantity for each child and one attendent in Second Class with 50 kgs luggage

Department: PERSONNEL

Designation: SUPERINTENDENT

Unit: SOUTHERN RAILWAY

TYPIST

Issued to: S.KALYANI/59

From: KANNIYAKUMARI

To: JAMMU TAWI

Permission to Outward Break Journey at: MDU, MS, MAS, NDLS

Return Journey :

From: JAMMU TAWI

To: KANNIYAKUMARI

Permission to Return Break Journey at: NDLS, MAS, MS, MDU

Journey Valid Upto: 31-08-2020 Attendant Pass No: 11121

Issuing Station: null

Division SOUTHERN RAILWAY

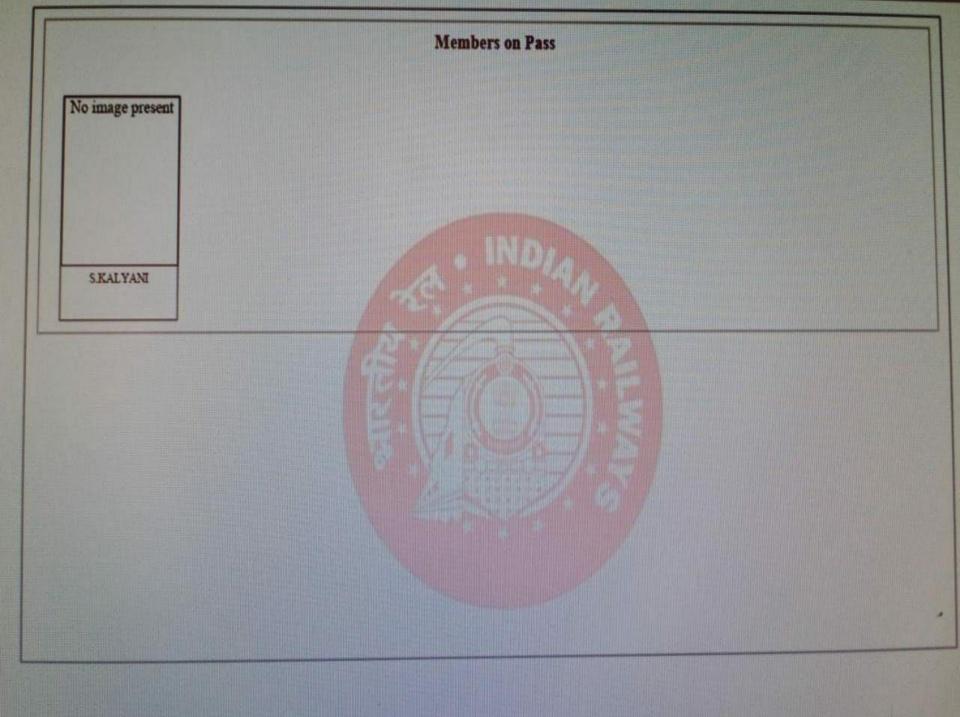
Issuing Authority:

Name: G.RAVIKUMAR

HRMS ID: WJHJAL

Designation: null

Pass Issuing Date: 27-07-2020



Berth/Seat Entitlement

Mail/Express Train					Rajdhani/Duronto Express Type Train					Shatabdi Express Type Train	
1-AC	2-AC	3-AC	SL	25	1-AC	2-AC	3-AC	SL	25	EC	CC
RE-V	AEM	AEM	AEM	AEM	NE		2	AEM	AEM	NE	2

Legends

- AEM All Eligible Members included in the Pass[i.e. self,family members & dependent relatives, as defined under Rule 2(c) & (d) and subject to other conditions stipulated in the extant railway servants (Pass) Rules].
- . NE Not Entitled
- . RE Restricted Entitlement
- . RE-I Extra berths for other eligible members included in the Pass on payment of 1/3rd difference of fare between 1-AC class and 2-AC class of respective train
- RE-II One extra berth for any other eligible member included in the Pass on payment of 1/3rd difference of fare between 1-AC Class and 2-AC Class of respective train.
- . RE-III Berths for AEM on payment of 1/3rd difference of fare between 1-AC Class and 2-AC Class of respective train.
- RE-IV One berth for self or any other eligible member included in the Pass on payment of 1/3rd difference of fare between 1-AC Class and 2-AC Class of respective train.
- . RE-V Berths for AEM on payment of full difference of fare between this Class and the next lower Class of respective train.

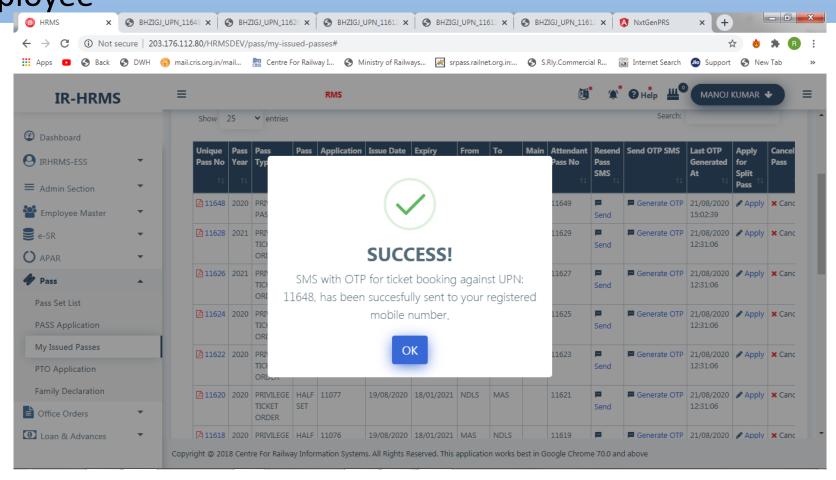
Note:

- . This e-Pass is non transferable
- Ticket can be booked based on the berth entitlement shown above only.
- An OTP needs to be generated everytime before a ticket can be booked against this pass. To generate the OTP, login to HRMS application, go to 'My Issued Pass' and chick on 'Generate OTP' against the pass.
- · OTP shall be valid for certain duration only which will be mentioned in the OTP SMS. Ticket should be booked within that duration only.
- · Pass number and OTP should be entered against each passenger.
- · Different Passes can be used in single ticket booking.
- PRS ticket booking application has option to enter maximum of 16 characters of each passenger's name. HRMS's Pass system validates first 16 characters of passenger's name. So make sure to enter exact first 16 characters of passenger's name as mentioned in pass.
- · Similarly exact age and gender (as mentioned on the pass) of the passenger should be entered at the time of ticket booking.

GUIDELINES FOR EMPLOYEE FOR BOOKING TICKETS

- The employee can download the pass in the registered mobile number and produce the downloaded copy on the phone or the printout for booking tickets
- An OTP has to be generated by the employee before booking tickets. This can be generated from the HRMS app in 'my issued passes' tab and OTP will be sent to the registered mobile number
- This OTP is valid for 10 mins only, so it should be generated keeping in mind the queue length of the counter / time required between generating OTP and booking ticket.
- The OTP can be generated any number of times.
- Once pass details are entered by the clerk, an SMS for validation of the pass is sent to the reg. mobile. Thereafter on ticket getting booked, the regular PRS SMS will also reach the reg. mobile no.
- There are provisions to avail split pass and cancellation of pass in the HRMS app against the pass already generated.
- The employee can travel only after booking ticket either in PRS or UTS, MERE POSSESSION OF e-PASS IS NOT A VALID TRAVEL AUTHORITY.

STEP 11: The OTP can be generated from the 'my issued passes' tab and otp will be sent to the registered mobile number STEP 12: OTP is sent to the registered mobile number of the employee



PASS VALIDATION SMS AT THE TIME OF BOOKING

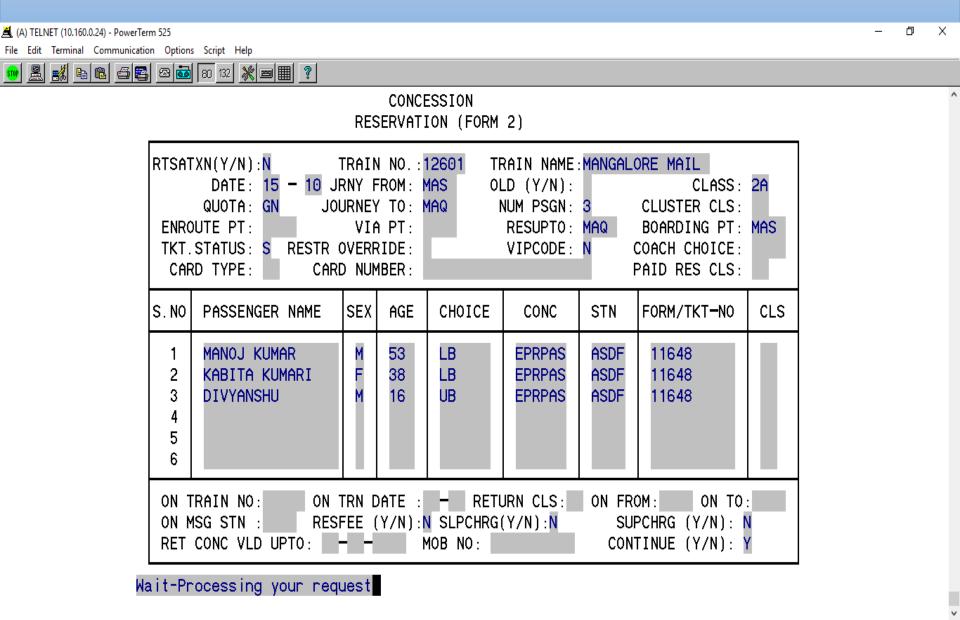
Received 1:21 PM

Pass No 11274 validated against Ticket Booking between SVDK and DLI for DOJ: 01/08/2020. transaction Id is 12858

GUIDELINES FOR THE RESERVATION CLERK

- The reservation is to be done in form 2.
- After filling the journey details ,the name (16 characters),age and sex of the passengers should be filled EXACTLY as given in the pass, otherwise the booking is not possible.
- The concession code for e-pass is " **EPRPAS** " and for e-pto is " **EPTO**" to be entered in 'conc' column.
- The OTP generated and shown by the employee should be entered in the 'stn' column and the unique pass number in the 'form / tkt no, column.
- The reservation clerk should verify the pass from the downloaded copy in the mobile or printed copy produced by the employee.
- The e-pass booking can be done along with any other e-pass or e-pto, cash ticket or with other concessions also.

SPECIMEN RESERVATION FORM - 2



Type here to search

VT100

24:29 Caps Hold On Line













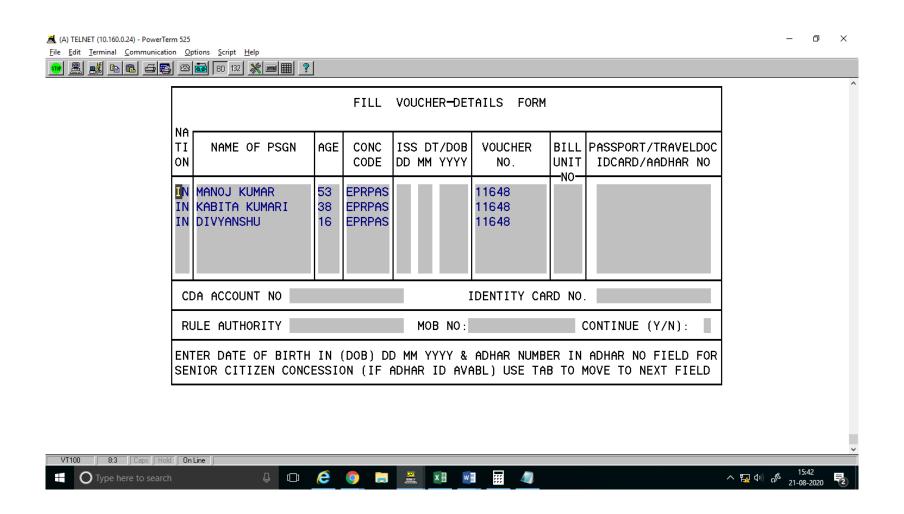




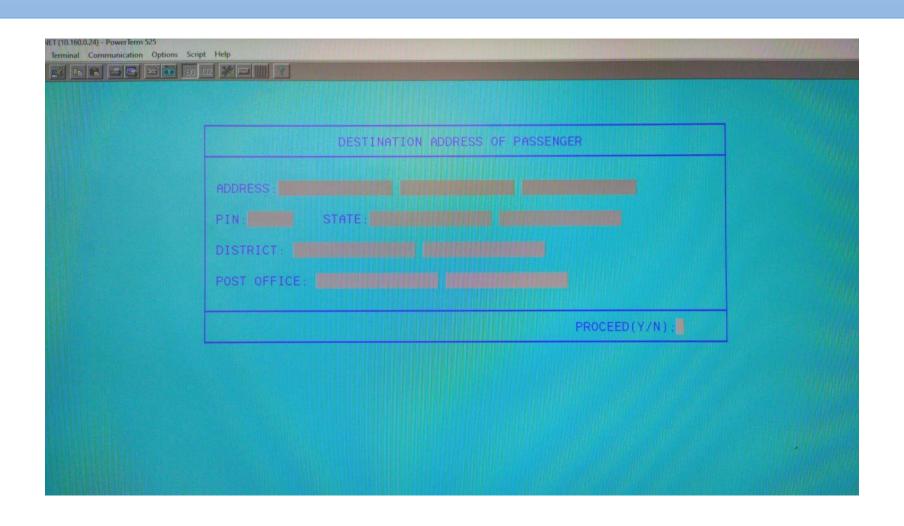




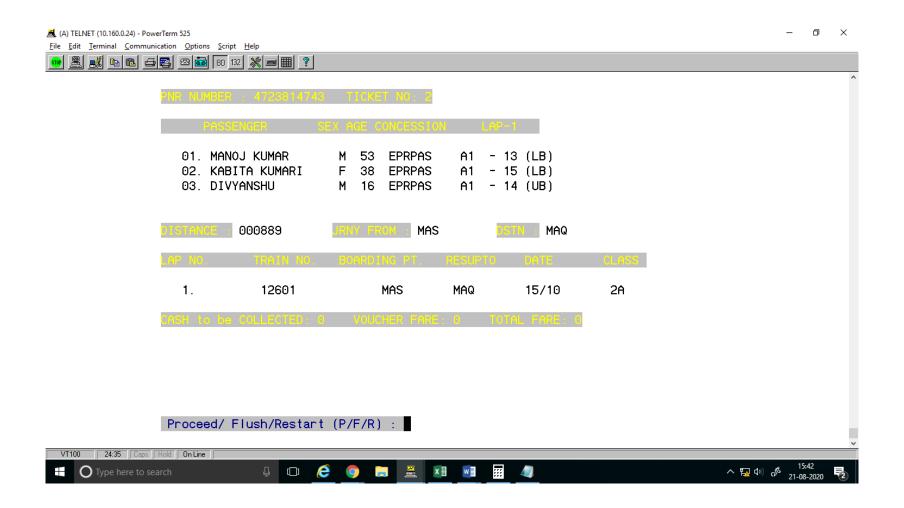
After the OTP and pass number is accepted, the screen moves to fill voucher details form.



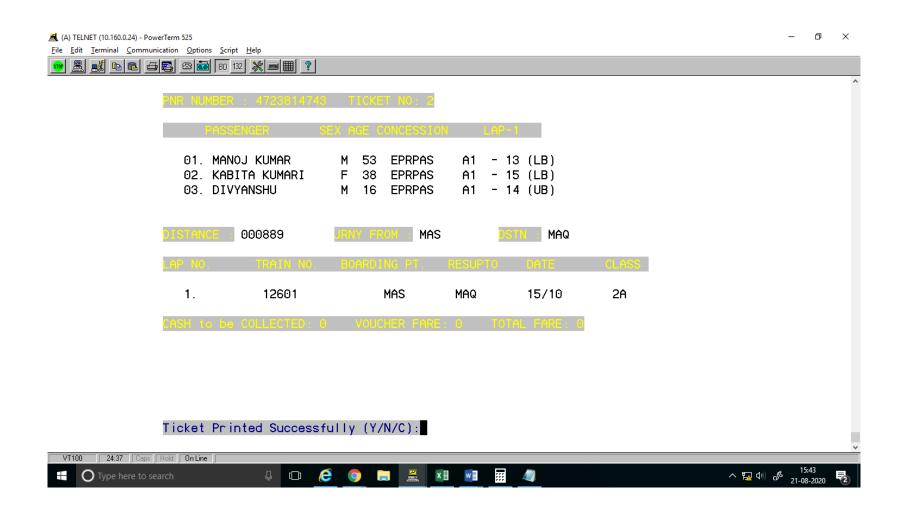
The destination address of the passenger is to be filled mandatorily. The reservation clerk has to ensure that complete and clear address given by the employee is typed in this form without any junk characters.



Proceed for printing of tickets after verifying the details



The ticket is printed successfully and regular PRS SMS is sent to the registered mobile number.



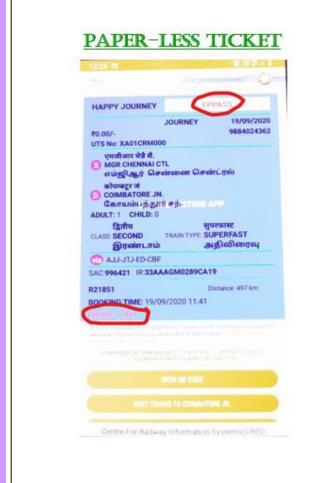
The pass is updated automatically with the booking and cancellations done on the pass



GUIDELINES FOR EXCHANGING e-PASS /e-PTO IN UTS COUNTER

- The e-PASS or e- PTO can also be exchanged for unreserved tickets in UTS counters. e-PASS/ e- PTO is not a valid travel authority. It should be accompanied by the UTS or PRS ticket for travel.
- The employee should get an OTP generated for exchange of the e-PASS/e-PTO in UTS counter.
- The concession code for e-Pass is " EPPASS " and for the e-PTO is "EPTORD" for generating UTS tickets.
- In UTS COUNTER, the booking clerk must feed e-Pass/e-PTO number and the 4 character OTP in the pop up form displayed after entering the code in the concession code column.
- UTS application will validate the journey details, pass number and OTP from HRMS and a SMS is sent to the registered mobile number.
- A zero value ticket is generated for e-pass and a ticket with 1/3 rd of base fare is generated for e-PTO as per the rules.
- The downloaded copy or the print of the e-PASS/e-PTO must be accompanied with the UTS or PRS ticket, while traveling. .
- Travelling with unexchanged e-PASS/e-PTO will be treated as travelling without ticket.
- The e-PASS/e-PTO can also be exchanged through **UTS MOBILE APP** with the OTP duly generated and the print of the ticket may be taken from ATVM kiosk.

IMAGES OF UTS-ON-MOBILE e-PASS/e-PTO TICKET



PAPER-TICKET



IMAGE OF e-PASS WITH UPDATED ENTRIES OF BOOKING



e-Pass

MINISTRY OF RAILWAYS)

Unit: SOUTHERN RAILWAY

UPN: 11826 Date of Issue: 17-09-2020

> Pass Year: 2020 Set : HALF SET

Legends: *-Cancener

Train From To Departure

MAS TEN 19-09-2020

Date

PNR

UTSXA02CRM002

Class: Second/Sleeper Class

Arrival

Date

Travel

km

715

SOUTHERN RAILWAY

Department: CIVIL ENGINEERING

Designation: SENIOR

SECTION ENGINEER

(WORKS)

Issued to: S.RAMESH/54, KESHAV RAM/SON/20, SUNITA S/WIFE/51, R SHRUTI /DAUGHTER/23, S RATAN/SON/14, S KRITIKA/DAUGHTER/7

From: CHENNAI CENTRAL

Pass Type: PRIVILEGE PASS

To: TIRUNELVELI JUNCTION

Permission to Break Outward Journey at: TPT

Return Journey: ----- N/A -----

Journey distance: 715 km Journey Valid Upto: 16-02-2021 Attendant Pass No: 11827

Issuing Station: MAS

Division: SOUTHERN RAILWAY

Issuing Authority:

Name: G.RAVIKUMAR

HRMS ID: WJHJAL

Designation: CHIEF

COMMERCIAL INSPECTOR /CHIEF COMMERCIAL

SUPERVISOR(CCS)

Pass Issuing Date: 17-09-2020

GUIDELINES FOR TICKET CHECKING STAFF

- Only e-pass is not a valid travel authority. It should be accompanied by PRS or UTS ticket.
- The ticket checking staff can verify the ticket alongwith the downloaded copy or the print of the pass and the identity card of the employee.
- If the family member is not accompanied by the employee, then the identity card of the family member alongwith the ticket and the e-pass print can be verified.
- No employee should be allowed to travel only with the e-pass.

THANK YOU

COMMERCIAL BRANCH

PASSENGER MARKETING

SOUTHERN RAILWAY